

# Abbey Community Meeting

**DATE:** Monday, 20 March 2017

**TIME:** 6:00 pm

**PLACE:** The Tudor Centre, Bewcastle Grove,  
Mowmacre Hill, Leicester LE4 2JU

## Ward Councillors

Councillor Harshad Bhavsar

Councillor Annette Byrne

Councillor Vijay Singh Riyait

**YOUR community. YOUR voice.**

## Conduct Guidance

The behaviour of people at ward community meetings is important to the success of the meeting. Everyone attending today's meeting is kindly asked to comply with the following arrangements:

- Respect the views of others
- Keep to the Agenda
- One person speaks at a time
- Keep disruption to the minimum (mobile phones on silent) and no side discussions

If anyone does not comply with the guidance, they may be warned that they may be asked to leave the meeting.

## Making Meetings Accessible to All

**Access** – Meetings are held in a variety of community venues. We will only hold meetings in venues where there is suitable access for wheelchairs. If you have any concerns about accessing a venue by wheelchair, please contact the Democratic Support Officer on the number given below. If you feel you may not be able to hear what's being discussed at a meeting please contact the Democratic Support Officer on the number below.

### Braille / Audio tape / Translation

If you require this please contact the Democratic Support Officer (production times will depend upon equipment/facility availability).

**Social Media** - The Council is committed to transparency and supports efforts to record and share reports of proceedings of public meetings through a variety of means, including social media. If you wish to film proceedings at a meeting please let us know as far in advance as you can so that it can be considered by the Chair of the meeting who has the responsibility to ensure that the key principles set out below are adhered to at the meeting.

Key Principles. In recording or reporting on proceedings you are asked:

- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted ;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed

## **1. INTRODUCTIONS**

Councillors will elect a Chair for the meeting.

The Chair will introduce those present and make any necessary announcements.

The Chair and any other Councillors who are present will make any declarations as required by the Councillors' Code of Conduct.

## **2. APOLOGIES FOR ABSENCE**

## **3. ACTION LOG OF PREVIOUS MEETING**

[Appendix A](#)

The Action Log of the meeting held on 14 November 2016 is attached and Members will be asked to confirm it as an accurate record.

## **4. COUNCILLORS FEEDBACK**

Councillors will provide an update on ward matters.

## **5. LOCAL POLICING UPDATE**

Leicestershire Police will be at the meeting to provide an update on local policing issues in the Ward.

## **6. CITY WARDEN UPDATE**

The City Warden will give an update on issues in the Ward.

## **7. NEIGHBOURHOOD HOUSING UPDATE**

A local Housing Officer will provide an update on housing issues in the Ward.

## **8. HIGHWAYS UPDATE**

An officer from Highways and Traffic will be present to give an update on Highways issues in the ward.

## 9. WARD COMMUNITY BUDGET

**Councillors are reminded that under the Council's Code of Conduct they should declare any interest they may have in budget applications.**

An update will be given on the Ward Community Budget.

## 10. ANY OTHER BUSINESS

### **Help us to make improvements!**

Please help us to improve Community Meetings by filling in an **Evaluation sheet** to let us know what you thought of the meeting. Thank you.

### **For further information, please contact**

Punum Patel, Community Engagement Officer Tel: 0116 4546575 (Email: Punum.Patel@leicester.gov.uk)

Or

Anita James, Democratic Support Officer Tel: 0116 454 6358 (Email: Anita.James2@leicester.gov.uk)

[www.leicester.gov.uk/communitymeetings](http://www.leicester.gov.uk/communitymeetings)

*Contact address: Leicester City Council, City Hall, 115 Charles Street, Leicester, LE1 1FZ*

# Appendix A

## ABBHEY COMMUNITY MEETING

MONDAY, 14 NOVEMBER 2016

St Patricks Church Hall, 100 Beaumont Leys Lane, Leicester LE4 2BD

NO	<u>ITEM</u>	<u>ACTION REQUESTED AT MEETING</u>
12.	<b>INTRODUCTIONS AND APOLOGIES</b>	<p>Councillor Riyait – Chair for the meeting, welcomed everyone to the meeting and led introductions.</p> <p>Apologies were received from Councillor Byrne and Marie Murray, District Housing Manager.</p> <p>There were no declarations of interest.</p>
13.	<b>ACTION LOG OF PREVIOUS MEETING</b>	Agreed as an accurate record.
14.	<b>COUNCILLORS FEEDBACK</b>	<p>All to note:</p> <ul style="list-style-type: none"><li>• Parking/Traffic issues around Alderman Richard Hallam primary school were being addressed. Police had been working closely with the school to produce an action plan which included:<ul style="list-style-type: none"><li>○ Leaflets given to each child to take home for parents,</li><li>○ Morning and afternoon visits by police to move traffic on and enforce safer parking</li><li>○ Issuing Fixed Penalty Notices where appropriate</li><li>○ Road Safety talks with all children and teachers</li><li>○ Holding a Road Safety Competition in the school to design a leaflet</li><li>○ Other events planned to educate people on parking issues</li></ul></li></ul> <p>It was suggested that plastic bollards/cones be installed outside the school to prevent parking – the police informed this was something that had been raised with the school and was for them to decide and implement.</p> <ul style="list-style-type: none"><li>• There were concerns with parking in a number of areas of the ward including mis-use of one way systems, in particular: at the corners of Milverton Avenue with Avebury Avenue,</li></ul>

		<p>Norwich Road, Dersingham Road.  ACTION: Highways to investigate possibility of double yellow lines at the corners of the above roads.</p> <ul style="list-style-type: none"> <li>• Wolsey House Primary School and Belgrave St Peters School had both achieved “Good” ratings from Ofsted which was fantastic news for the ward.</li> <li>• Concerns about speeding traffic on Heacham Drive and surrounding roads.  ACTION: Councillors to pursue traffic calming measures for Heacham Drive.</li> </ul>
<p><b>15.</b></p>	<p><b>LOCAL POLICING UPDATE</b></p>	<p>Sgt Strong gave an update on local policing issues in the area since the last meeting.</p> <ul style="list-style-type: none"> <li>• Operations were ongoing to target drug issues and anti-social behaviour around Drummond Road and Robert Hall Street.</li> <li>• Never Too Late project – had now seen 60 young people going through the project and they were approaching the first 6 month incentive point. The police were compiling data and it was hoped this would show the project’s success enabling it to continue.</li> <li>• Speeding reports – Heacham Drive, Halifax Drive – police were hoping to work with the council’s highways team to set up signage to monitor traffic and speed levels.</li> <li>• 2 brothels had been identified in the ward and steps were being taken to evict the occupants and take action as soon as possible.</li> <li>• Bewcastle Grove – reports of drugs and anti-social behaviour were continuing to be tackled, police were working with the council to improve safety around the Tudor Centre.</li> </ul> <p>ACTION: Councillors to chase progress with safety improvements needed at the Tudor Centre, in particular with exterior lighting.</p> <p>ACTION: Residents encouraged to report all incidents to police using Crimestoppers, 101 or at local beat surgeries.</p>
<p><b>16.</b></p>	<p><b>CITY WARDEN UPDATE</b></p>	<p>Charlotte Glover, City Warden provided a short update:</p> <ul style="list-style-type: none"> <li>• Area behind Burnham Drive shops – arrangements being made to clear land and CW would contact with land owners</li> </ul>

		<ul style="list-style-type: none"> <li>• Belgrave Boulevard Shops/KFC – arrangements being made to clear area</li> <li>• Dog Fouling – reports had increased, cleansing services were cleaning as soon as possible. City Wardens were waiting for a new decision on penalty powers.</li> </ul> <p>ACTION: City Warden to arrange yellow stencils around Dersingham Road, Sheringham Road, Burnham Drive, Norwich Road.</p> <ul style="list-style-type: none"> <li>• Concerns were raised in relation to bins on streets around Kingsthorpe Close.</li> </ul> <p>ACTION: City Warden to liaise with housing officer/resident for details and investigate further.</p> <ul style="list-style-type: none"> <li>• Concerns were raised that issues with Wesley Street were ongoing.</li> </ul> <p>ACTION: City Warden to monitor situation.</p> <p>An information leaflet was made available for circulation (as attached).</p>
17.	<b>NEIGHBOURHOOD HOUSING UPDATE</b>	<p>Vanshree Raja, Team Leader Mowmacre Housing Office gave a brief update on housing matters relating to the Abbey Ward.</p> <p>All to note:</p> <ul style="list-style-type: none"> <li>• The Repairs service was now a separate service to Housing following a recent review and requests for housing repairs had to be reported using the online process on the council's website where full information about housing repairs was also available. <a href="https://www.leicester.gov.uk/your-community/housing/council-tenants/housing-repairs">https://www.leicester.gov.uk/your-community/housing/council-tenants/housing-repairs</a></li> <li>• With effect from 16 January 2017 the neighbourhood housing services currently based at Jersey Road, Mowmacre Hill would close and move to Beaumont Leys Library following its refurbishment, this would provide more services under one roof including a number of self-service facilities.</li> </ul>
18.	<b>HANDYMAN SERVICE</b>	<p>Tom Smith, Supervisor, Handyperson Services informed the meeting about the services available.</p> <p>General maintenance and minor repair work could be carried out by council employees and this service was now available to everyone living in the city who</p>

		<p>qualified e.g. a disabled person, persons over 60 years, single parents and low income families, this included those living in private homes.</p> <p>Works that could be done included:</p> <ul style="list-style-type: none"> <li>• Home maintenance <ul style="list-style-type: none"> <li>○ Plumbing</li> <li>○ Glazing</li> <li>○ Window/door repairs</li> </ul> </li> <li>• Security Work <ul style="list-style-type: none"> <li>○ Door chains</li> <li>○ Window/door locks</li> <li>○ Keysafe boxes</li> </ul> </li> </ul> <p>An information leaflet was circulated (as attached) and further information was available on the council's website.</p>
<p><b>19.</b></p>	<p><b>WARD COMMUNITY BUDGET</b></p>	<p>To note that the following applications had been considered since the last meeting:</p> <p>Mowmacre Hill Bowls Club – Trip to Bowls Festival in Skegness, amount requested £600. Supported in full.</p> <p>Mowmacre Young People's Play &amp; Development Assoc. – Community bonfire, amount requested £1,500. Supported in full.</p> <p>Welcome Club – Trip to Lincoln German Market, amount requested £620. Supported in full.</p> <p>Leicestershire Police – BSL development for PC, amount requested £425. Supported in full.</p> <p>Friday Lunch Bunch – Community luncheon, amount requested £500. Supported in full.</p> <p>The Banks Social Fund – Christmas Party for residents of the Banks, amount requested £500. Supported to the amount of £300.</p> <p>TO NOTE: the community budget balance as at 14/11/16 stood at £10290, to be spent by 31 March 2017.</p> <p>Applicants were reminded that all applications should be submitted online and those for £500 or less would continue to be fast tracked.</p>
<p><b>20.</b></p>	<p><b>ANY OTHER</b></p>	<p><u>AOB 1 Land behind Swithland Avenue</u></p>



	<b>BUSINESS</b>	<p>A resident referred to the plot of land behind Swithland Avenue that was previously allotments and asked what was to happen to that land now. It was reported that there were proposals for the area which included some housing development and to increase the flood defence.</p> <p>ACTION: Councillors to investigate and confirm plans for area.</p>
21.	<b>DATE OF NEXT MEETING</b>	<p>To note the next meeting on Monday 20<sup>th</sup> March 2017 at 6pm in the Tudor Centre, Bewcastle Grove, Leicester LE4 2JU.</p> <p>There being no further business the meeting closed at 7.00pm.</p>



## CITY WARDEN SERVICES



**LOVE WHERE YOU LIVE**

### Love where you live

As a city resident there are plenty of things you can do to help keep your neighbourhood clean and tidy:

- Bring your bin in after collection day
- Book a bulky waste collection if you need to get rid of large items
- Use a bin - don't drop litter
- Clear up after your dog
- Look after your home and garden
- Report problems like littering, fly tipping and graffiti
- Join in with local community clean-up events



**LOVE OUR APP**

Email: [city.warden@leicester.gov.uk](mailto:city.warden@leicester.gov.uk)

Website: [www.leicester.gov.uk](http://www.leicester.gov.uk)

Telephone: 0116 2521001

Facebook: Leicester city wardens

Twitter: City wardens



# CITY WARDEN SERVICES



Email: [city.warden@leicester.gov.uk](mailto:city.warden@leicester.gov.uk)

Website: [www.leicester.gov.uk](http://www.leicester.gov.uk)

Telephone: 0116 4541001



Facebook:  
Leicester city wardens



Twitter:  
City wardens

These are the main issues that the City Wardens can help with:

- Educating the public and raising awareness of environmental crimes

Enforcement work on the following issues:

- Littering
- Dog fouling, dogs on leads, dogs exclusion from land
  - Bins on the street (domestic and commercial)
- Free distribution of printed material
  - Fly posting
  - Small scale fly tipping
  - Graffiti
- Vehicles for sale on the road
- Repairing vehicles on the road
- Failure to produce waste transfer documents
  - Skips and scaffolding
- Rubbish on private land

ABBNEY WARD



CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT

# CITY WARDEN SERVICES



**LOVE WHERE YOU LIVE**

## **updates**

### **fly tipping**

- Investigations around the back of the shops on Burnham drive is continuing. The fly tip that's been on Beaumanor road has been cleared and a notice has been issued.

### **Fly posters**

- Fly posters which had gone up across the ward and the city advertising a club in Coalville have been removed and one person has been interviewed in connection with this but further enquires are being made

### **Private land**

I am currently working on a project to tidy the site up behind the shops on Belgrave Blvd .

### **Dog fouling**

Dog fouling can still be reported and our cleansing team will clear any that is on the highway inc pavements. If an area is of constant abuse to this the I can put stencils down on the floor to encourage owners to clear up after their dog.

# Household Waste Recycling Centres

If you have access to a vehicle please use our Household Waste Recycling Centres to recycle and dispose of your household waste, located at:

**Freemen's Common\*,  
on Islington Street, LE2 7SQ**

**Gypsum Close, off Lewisher Road,  
Leicester LE4 9AB**

**Both sites are open from 8am to 8pm (April to October)  
8am to 6pm (November to March)**

Centres are shut on December 25th/26th and January 1st and close early on December 24th/31st

If you have a van/trailer over 1.4m long you are only allowed to visit the Gypsum Close Centre and you must obtain a **permit** first which you can request on-line at [leicester.gov.uk/recycling](http://leicester.gov.uk/recycling) or by calling **0116 454 6750**.

Items you can recycle include:



- \* No vans or trailers over 1.4m long will be allowed into the centre at Freemen's Common, unless disposing of asbestos with a permit. They must use Gypsum Close only.
- \*\* Only cement bonded asbestos which has been double wrapped in plastic will be accepted at Freemen's Common Household Waste Recycling Centre. Disposal of asbestos must be booked in advance on 0116 454 6750.
- \*\*\* Household and garden chemicals will only be accepted at Freemen's Common.

The new centre at Gypsum Close offers residents improved recycling and waste facilities as well as trade waste facilities. There is also a reuse shop run by our charitable partner LOROS where you can donate & buy items.

**Trade Waste can only be accepted at Gypsum Close for a charge.  
Please visit [leicester.gov.uk/tradewaste](http://leicester.gov.uk/tradewaste)**

**For further information on how to recycle in Leicester  
call 0116 454 1002 or visit [leicester.gov.uk/recycling](http://leicester.gov.uk/recycling)**

## The Handyperson Service

1 Do you need minor repair work carried out on your property?

2 Are you worried about the standard of work and how much it will be charged?

3 If you answer YES to any of these questions and you are one of the following:

- A disabled person
- Over 60 years old
- A Single parent
- Low Income Families

Then our Home Maintenance Officer can help you.

### THE HOME MAINTENANCE OFFICERS

Home Maintenance officer are City council employees who work for the Housing department to carry out general maintenance work for Leicester City residents

Originally the services were only available in some areas in the City, but because of its popularity we are now offering it to everyone living in the city of Leicester.

**We can offer you a worry-free service.**

- We will only carry out the work you ask for
- Will be honest and reliable
- Our staff will always wear ID badges, so you can have a peace of mind when you open your door.

## We can handle:

- Small home maintenance jobs, such as:
  - Plumbing
  - Glazing
  - Woodwork
  - Windows and door repairs
  - Minor brickwork and plastering up 2m
- Security work, such as fitting:
  - Door Chains
  - Spy holes
  - Window and door locks
  - Minor adaptations
  - Keysafe box
- Minor repairs to:
  - Fences & Gates

## The cost of the service

If you are on means tested benefits (this does not include Working Tax Credit!) the labour cost will be: £15.00 inc vat per hour

If you are in receipt of Working Tax Credit: £18.00 per hour

Please note: You will be asked to provide proof of any benefits you receive when we visit your home

If you are NOT on means tested benefits the labour costs will be £30.00 inc vat per hour.

In addition to these labour cost you will also pay for the cost of any materials we provide for the jobs to be completed

## What to do if you are interested

### IT'S VERY SIMPLE

In the first instance, get in touch with the staff at the Blackbird Rd office. They will take details of the work you want doing and hopefully make an appointment.

Handy Person Service Office  
Leicester City Council  
Ian Marlow Centre  
57 Blackbird Rd  
Leicester  
LE4 0AR

You can phone the office on

0116 4545120



